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### **SCM Manufacture – Partial Hand / Partial Foot Prosthesis**

Please note that Regal, our manufacturer of high definition silicone prostheses, has introduced new requirements and regulations to better govern the process of producing these custom fitting devices. Peruse the new requirements and procedures listed below and sign at the foot of the page to acknowledge receipt and understanding of these terms.

Activation of process:

- Take an accurate cast of the damaged limb.
- Indicate the AP / ML axes on the cast, and any areas requiring special attention.
- Package the positive cast carefully, making certain that the cast will not be damaged while in transit.
- Complete the template fully, ensuring all measurements are recorded as required. Page two and page three require dimensions for both the damaged and the sound limb.
- The following are also required on the first page of the document:
  - o Size
  - o Colour
  - o Whether the cast has been modified
  - o Foam / silicone for the filler in the prosthesis.
  - o Orientation
  - o Dimensions, as may be required

**Failure to include any of the above will result in the delay of manufacture of the device – the manufacturer will not proceed with incomplete information.** If possible, please email to us photographs of the damaged and sound limbs. In the event of a differential between the dimensions of the cast and those listed on the template, the cast dimensions will be utilised.

The prosthesis is a custom manufactured item and this precludes the item being resold. **Without exception thus, the full cost of the prosthesis is required prior to dispatch of the cast to the manufacturer.** The price quoted for the prosthesis includes international courier costs, one trial prosthesis (for fitment and colour matching) and the definitive prosthesis, but not VAT or domestic freight costs. Should a second trial prosthesis be required, a further R1290.00 ex VAT will be charged.

Manufacture of the trial prosthesis requires 5 weeks – please allow a further week for freightage and customs clearing. **Evaluation of the trial prosthesis must be completed and conveyed within 14 days, failing which, production of final prosthesis will automatically begin 30 days post receipt.**

The definitive prosthesis requires a further two weeks (once again allowing a further week for freight and clearing). We appreciate your adherence to these requirements as these will allow us to produce for your patient the best fitting device possible, in what we believe is the best value custom option on the market today.

**I hereby acknowledge and understand the terms of agreement regarding feedback, manufacture / delivery schedules and payment.**

Acknowledged and understood

Date

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